Bank of America

Bank of America P.O. Box 2518 Houston, TX 77252-2518



Making banking better.

95-16-2481NSB 09-2003

Maning Fally Section

Bank of America's Online Banking service is the most convenient way to take control of your finances. Use it to:

- Check account balances
- View specific transactions
- Transfer funds
- Pay bills from your checking account

Best of all, enroll today and it's free!*

Get started now at: www.bankofamerica.com

*In Oregon, customer is responsible for initial purchase and installation of Quicken® software.



Bank of America P.O. Box 2518 Houston, TX 77252-2518 Bank of America ***



Enroll in **Online Banking** and spend this time looking through a window with a much better view.

Making banking better.

95-16-2481NSB 09-2003

your finances. Use it to: the most convenient way to take control of Bank of America's Online Banking service is

- Check account balances
- View specific transactions
- Transfer funds
- Pay bills from your checking account

Best of all, enroll today and it's free!*

Get started now at: www.bankofamerica.com

*In Oregon, customer is responsible for initial purchase and installation of Quicken® software.





2147 P E 0-2

KATHY GOLD ROMANCE IN YOUR LIFE 11054 VENTURA BLVD #203 STUDIO CITY CA 91604-3546

Our free Online Banking service allows you to check account balances, transfer funds, pay bills and more. Enroll at www.bankofamerica.com.

Your Bank of America Business Checking Statement

Statement Period: December 12, 2003 through January 12, 2004

Account Number: 21475-06858

At Your Service Call: 818.994.8200

Online: www.bankofamerica.com

Written Inquiries
Bank of America
Topanga Canyon-Ventura
PO Box 37176
San Francisco, CA 94137-0001

Customer since 2002
Bank of America appreciates your business and we enjoy serving you.

□ Summary of Your Business Checking Account

Beginning Balance on 12/12/03	\$703.85
Total Checks, Withdrawals, Transfers, Account Fees	- 81.66
Service Charge	- 12.00
Ending Balance	\$610.19

Number of 24 Hour Customer Service Calls
Self-Service 0
Assisted 0

☐ Important Information About Your Account

A monthly service charge was applied to your account because your balance was below the minimum balance of \$4,000 and the average balance of \$8,000. You can avoid this charge by linking other Bank of America savings plans and meeting the \$7,500 minimum combined balance or \$15,000 average combined balance requirements.

□ Account Activity

Date Posted	Description	Reference #	Debits	Credits	Daily Balance
12/15	Check Card Purchase on 12/13 (Card #254705593), Bondware Inc Renderosit 615-333-7775 TN Ref #24210733347018001678271		\$ 20.00		
12/22	Check Card Purchase on 12/19 (Card #254705593), Go Daddy Software Inc 480-505-8855 AZ Ref #24266963355980086829431		\$ 3.95		\$683.85
01/09	Check Card Purchase on 01/08 (Card #254705593), Bondware Inc Renderosit 615-333-7775 TN Ref #24210734008018001756471		\$ 37.76		\$679.90
01/12	Monthly Service Charge		\$ 12.00		\$642.14

Continued on next page 0204068.001.T10

California

Page 1 of 2



FOR YOUR CHECKING ACCOUNT ONLY

THIS WORKSHEET IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKBOOK

STEP 1 List all deposits and other credits that do not appear on this statement.

	Amount	
		2750
	and the second second second second	

STEP 2 List outstanding checks, withdrawals and other debits that do not appear on this statement.

ROMARLE TR VOUR
Our tree Online Sandon service

This Statement's Ending Balance \$

Add Deposits/Other Credits Not Yet Credited on This Statement (Total Step 1) + \$

SUBTOTAL = \$

Subtract Checks/Other Debits Not Usted on This Statement (Total Step 2) - \$

YOUR CURRENT CHECKBOOK BALANCE = \$.

IMPORTANT DEPOSIT ACCOUNT INFORMATION

IF YOU HAVE ELECTRONIC TRANSFERS TO OR FROM YOUR ACCOUNT, THESE TERMS MAY APPLY:

Electronic Transfers — If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at the telephone number on the first page of this statement to find out if the deposit has been made.

In Case of Errors or Questions About Your Electronic Fund Transfers — You may write or telephone us at the address or phone number on the first page of this statement.

If you think your statement or transaction record is wrong or you need more information about a transfer on the statement or record, contact us as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number.
- 2. Describe the error or transfer you are unsure about. Explain as clearly as you can why you believe there is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family, or household purposes, we will investigate your complaint and correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. If you are a new customer and your complaint involves an electronic funds transfer occurring within 30 days after the FIRST deposit is made to your account, we will credit your account if it takes more than 20 business days to investigate and correct any error. For other accounts, we investigate and if we find we've made an error, we credit your account at the conclusion of our investigation.



KATHY GOLD ROMANCE IN YOUR LIFE Statement Period: December 12, 2003

through January 12, 2004

Account Number: 21475-06858

☐ Account Activity Continued

Date Posted	Description	Reference #	Debits	Credits	Daily Balance
01/12	Check Card Purchase on 01/08 (Card #254705593), Arundel*ibillcs.Com 800-3073558 MD Ref #24478234009473297934042		19.95		\$610.19

☐ Bank of America: In Balance

To assist you in reconciling your account, we have provided the following summary information. A reconciliation worksheet is printed on the reverse of this page.

Your ending balance from this statement\$610.1	9
--	---

Page 2 of 2

FOR YOUR CHECKING ACCOUNT ONLY THIS WORKSHEET IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKBOOK

STEP 1 List all deposits and other credits that do not appear on this statement

Date Amount

STEP 2 List outstanding checks, withdrawals and other debits that do not appear on this statement.

	Amount
	Amount
	Charles Assess Value (1)
	To y pallipagge of pay telles of pay at the safe
Total	

This Statement's Ending Balance \$

Add Deposits/Other Credits Not Yet Credited on This Statement (Total Step 1) + \$

SUBTOTAL = \$

Subtract Checks/Other Debits Not Listed on This Statement (Total Step 2) - \$

YOUR CURRENT CHECKBOOK BALANCE = \$

IMPORTANT DEPOSIT ACCOUNT INFORMATION

IF YOU HAVE ELECTRONIC TRANSFERS TO OR FROM YOUR ACCOUNT, THESE TERMS MAY APPLY: Electronic Transfers — If you have arranged to have direct deposits made to your account at least once every 60 days

from the same person or company, you can call us at the telephone number on the first page of this statement to find out if the deposit has been made.

In Case of Errors or Questions About Your Electronic Fund Transfers — You may write or telephone us at the address or phone number on the first page of this statement.

or record, contact us as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number

2. Describe the error or transfer you are unsure about. Explain as clearly as you can why you believe there is an error or why you need more information.

3. Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family, or household purposes, we will investigate your complaint and correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. If you are a new customer and your complaint involves an electronic funds transfer occurring within 30 days after the FIRST deposit is made to your account, we will credit your account if it takes more than 20 business days to investigate and correct any error. For other accounts, we investigate and if we find we've made an error, we credit your account at the conclusion of our investigation.

Five ways to get a 0% INTRO APR¹ for 6 billing cycles on new purchases and balance transfers.

With the choice of five credit cards, there's no question you'll find one that's right for your business. Use it to have more control over your accounts and more confidence in your expenses. There's a reason so many small businesses bank with Bank of America.



Classic Visa® Business Card

- · Credit line up to \$50,000
- · No annual fee
- · Monthly billing options (individual or company)
- · Pre-set employee credit limits
- · Liability waiver up to \$15,0002



Platinum Visa Business Card with Rewards

- · Credit line up to \$50,000
- · 2,000 Bonus Points after 1st purchase
- · 1 point for every dollar in purchases³
- · Concierge service
- · Extended warranty protection
- · Purchase Security4



US Airways® Dividend Miles® Visa Business Card

- · 5,000 Bonus Miles after 1st purchase
- One mile for every \$1 in net purchases;
 Double miles for US Airways purchases⁵
- · 1 free US Airways Club® pass each year
- 10% discount off each purchase of Dividend Incentives



Alaska Airlines Visa Business Card

- \cdot 5,000 Bonus Miles after 1st purchase
- One mile for every \$1 in net purchases;
 Double miles for Alaska Airlines or
 Horizon Air ticket purchases⁶
- · 1,000 Anniversary Bonus Miles
- · Apply miles to company OR employee account



Go online at **www.bankofamerica.com/introrate** or visit your Bank of America banking center to apply for the Bank of America Business credit card.

America West FlightFund® Visa Business Card

- · 5,000 Bonus Miles after 1st purchase
- One mile for every \$1 in net purchases;
 Double miles for America West or
 America West Express airline ticket purchases⁶
- 1,000 Anniversary Bonus Miles and 1 free club pass each year
- · Apply miles to company OR employee account



Think big. Start small.

0% INTRO APR

000 INTRO APR

Think big. Start small.



- ¹ A low fixed Introductory Rate of 0% for Purchases and Balance Transfers applies for the first six billing cycles; thereafter, a variable Purchase and Balance Transfer APR applies, currently between 5.9% and 13.9%. The exact margin percentage will be based on Bank's review of applicant's creditworthiness, and the personal credit reports of the guarantors. If you miss two consecutive minimum payments, your Purchase, Balance Transfer and Cash Advance APR will be the Prime Rate, plus 14.99% (minimum 21.99%). Annual fee: Classic Visa® Business Card: None; Platinum Visa® Business Card with Rewards: \$60 per company; US Airways® Dividend Miles® Visa® Business Card: \$75 per company and \$15 per individual card; Alaska Airlines Visa® Business Card: company level earning plan is \$50 and \$25 per card, individual level earning plan is \$75 per card. West FlightFund® Visa® Business Card: company mileage option is \$50 per company and \$25 per card, individual mileage option is \$75 per card. Late payment fee: \$32; Cash Advance fee: 3% of each advance (minimum \$5 to \$20) depending on the type of Advance; Balance Transfer fee: \$0; Over-the-credit-limit fee: \$32. You must maintain your account in good standing to receive the 0% Introductory APR.
- ² Protection does not apply where 10 or more cards are issued. Additional conditions apply. Details available upon approval.
- ³ Subject to an annual maximum of 200,000 points.
- ⁴ Certain conditions, limitations and exclusions apply. Details available upon approval of your application. Benefits subject to change without notice.
- ⁵ Mileage accumulation subject to certain limitations, restrictions and exclusions and is based on the Mileage Option/Plan selected. The designated Dividend Miles account can earn up to 200,000 miles each calendar year based on the net purchases from this card.
- ⁶ Mileage accumulation is subject to certain limitations and restrictions and is based on Mileage Option Plan selected. Individual Level Earning Plan cardholders can earn up to 150,000 miles each calendar year based on net purchases. Company Level Earning Plan cardholders can earn up to 200,000 miles each calendar year based on net purchases.

Some applications may require further consideration and additional information may be required. Credit is subject to approval. Normal credit standards apply. Credit cards issued by Bank of America, N.A. (USA).

00-47-0202TEM

© 2003 Bank of America Corporation



- ¹ A low fixed Introductory Rate of 0% for Purchases and Balance Transfers applies for the first six billing cycles; thereafter, a variable Purchase and Balance Transfer APR applies, currently between 5.9% and 13.9%. The exact margin percentage will be based on Bank's review of applicant's creditworthiness, and the personal credit reports of the guarantors. If you miss two consecutive minimum payments, your Purchase, Balance Transfer and Cash Advance APR will be the Prime Rate, plus 14.99% (minimum 21.99%). Annual fee: Classic Visa® Business Card: None; Platinum Visa® Business Card with Rewards: \$60 per company; US Airways® Dividend Miles® Visa® Business Card: \$75 per company and \$15 per individual card; Alaska Airlines Visa® Business Card: company level earning plan is \$50 and \$25 per card, individual level earning plan is \$75 per card. America West FlightFund® Visa® Business Card: company mileage option is \$50 per company and \$25 per card, individual mileage option is \$75 per card. Late payment fee: \$32; Cash Advance fee: 3% of each advance (minimum \$5 to \$20) depending on the type of Advance; Balance Transfer fee: \$0; Over-the-credit-limit fee: \$32. You must maintain your account in good standing to receive the 0% Introductory APR.
- ² Protection does not apply where 10 or more cards are issued. Additional conditions apply. Details available upon approval.
- ³ Subject to an annual maximum of 200,000 points.
- ⁴ Certain conditions, limitations and exclusions apply. Details available upon approval of your application. Benefits subject to change without notice.
- ⁵ Mileage accumulation subject to certain limitations, restrictions and exclusions and is based on the Mileage Option/Plan selected. The designated Dividend Miles account can earn up to 200,000 miles each calendar year based on the net purchases from this card.
- ⁶ Mileage accumulation is subject to certain limitations and restrictions and is based on Mileage Option Plan selected. Individual Level Earning Plan cardholders can earn up to 150,000 miles each calendar year based on net purchases. Company Level Earning Plan cardholders can earn up to 200,000 miles each calendar year based on net purchases.

Some applications may require further consideration and additional information may be required. Credit is subject to approval. Normal credit standards apply. Credit cards issued by Bank of America, N.A. (USA).



Bank of America has a new check order process for Business Customers.





Convenient ordering and competitive prices

At Bank of America, we appreciate your business and we're committed to helping you succeed. We've selected Clarke American as our preferred check and business accessory provider. By ordering from Clarke American Solutions for Business, Bank of America's check and accessory provider, you'll have access to quality products, great value and the latest advancements in check security.

Solutions for Business' offers

- A great selection of checks, deposit tickets, security deposit bags and accessories for your business
- Patented security features added to each check to help deter fraudulent activity
- Product Experts to help make ordering easy
- Confidence that your checks are printed to meet the bank's processing standards

The new number listed below should be used to place all business check, deposit ticket and business accessory orders. Please attach to your reorder form for future reference.

1.800.234.6147



00-47-0200TEM

Bank of America, N.A. Member FDIC ©2003 Bank of America Corporation Bank of America P.O. Box 2518 Houston, TX 77252-2518

Bank of America



egiments
generally
general

Making banking better.

Bank of America's Online Banking service is the most convenient way to take control of your finances. Use it to:

- Check account balances
- View specific transactions
- Transfer funds
- Pay bills from your checking account

Best of all, enroll today and it's free!*

Get started now at: www.bankofamerica.com

*in Oregon, customer is responsible for initial purchase and installation of Quicken $^{\circ}$ software.

95-16-2265NSB 09-2003



Bank of America P.O. Box 2518 Houston, TX 77252-2518

Bank of America



Enroll in **Online Banking** and spend this time looking through a window with a much better view.

95-16-2265NSB 09-2003

Making banking better.

Bank of America's Online Banking service is the most convenient way to take control of your finances. Use it to:

- Check account balances
- View specific transactions
- Transfer funds
- Pay bills from your checking account

Best of all, enroll today and it's free!*

Get started now at: www.bankofamerica.com
*In Oregon, customer is responsible for initial purchase and installation
of Quicken® software.





2147 P E 2-2

Halamadhallandadadhaladadhaladadhaladadhaladh

KATHY GOLD ROMANCE IN YOUR LIFE 11054 VENTURA BLVD #203 STUDIO CITY CA 91604-3546

Our free Online Banking service allows you to check account balances, transfer funds, pay bills and more. Enroll at www.bankofamerica.com.

Your Bank of America Business Checking Statement

Statement Period: January 13 through February 9, 2004

Account Number: 21475-06858

At Your Service Call: 818.994.8200

Online: www.bankofamerica.com

Written Inquiries
Bank of America
Topanga Canyon-Ventura
PO Box 37176
San Francisco, CA 94137-0001

Customer since 2002 Bank of America appreciates your business and we enjoy serving you.

☐ Summary of Your Business Checking Account

Beginning Balance on 01/13/04	\$610.19
Total Checks, Withdrawals, Transfers, Account Fees	- 578.87
Service Charge	- 12.00
Ending Balance	\$19.32

Number of checks paid	2
Number of 24 Hour Customer Service Calls	NAME OF THE PARTY
Self-Service	0
Assisted	0

☐ Important Information About Your Account

A monthly service charge was applied to your account because your balance was below the minimum balance of \$4,000 and the average balance of \$8,000. You can avoid this charge by linking other Bank of America savings plans and meeting the \$7,500 minimum combined balance or \$15,000 average combined balance requirements.

□ Bank of America News

Get the Alaska Airlines Visa Business Card, the card that gives you the world with a low introductory APR on new purchases and balance transfers for your first 6 billing cycles plus 5,000 bonus miles after your first purchase. Call 1.800.360.5080 or visit www.bankofamerica.com/alaskabusinesscard to apply.

☐ Account Activity

Date Posted	Description	Reference #	Debits	Credits	Daily Balance
01/14	Check Card Purchase on 01/12 (Card #254705593), Daz Productions 801-495-1777 UT Ref #24765014013000003294569		\$ 67.92		\$542.27
01/21	Check Card Purchase on 01/19 (Card #254705593), Go Daddy Software Inc 480-505-8855 AZ Ref #24266964020980086825002		\$ 3.95		\$342.21

Continued on next page 0016382.001.310

California

Page 1 of 2



FOR YOUR CHECKING ACCOUNT ONLY THIS WORKSHEET IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKBOOK

STEP 1 List all deposits and other credits that do not appear on this statement.

Date	Amount	
	Fallow Sheengard	
Pebrusiy B. 2034		
Total	· c	

STEP 2 List outstanding checks, withdrawals and other debits that do not appear on this statement.

	Amount
	1
	Total Disease, Windrawald
	CENT MUDDON, STØRMETT
Total	\$

This Statement's Ending Balance \$

Add Deposits/Other Credits Not Yet Credited on This Statement (Total Step 1) + \$

SUBTOTAL = \$

Subtract Checks/Other Debits Not Listed on This Statement (Total Step 2) - \$

YOUR CURRENT CHECKBOOK BALANCE = \$

IMPORTANT DEPOSIT ACCOUNT INFORMATION

IF YOU HAVE ELECTRONIC TRANSFERS TO OR FROM YOUR ACCOUNT, THESE TERMS MAY APPLY:

Electronic Transfers — If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at the telephone number on the first page of this statement to find out if the deposit has been made.

In Case of Errors or Questions About Your Electronic Fund Transfers — You may write or telephone us at the address or phone number on the first page of this statement.

If you think your statement or transaction record is wrong or you need more information about a transfer on the statement or record, contact us as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number.
- 2. Describe the error or transfer you are unsure about. Explain as clearly as you can why you believe there is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error

For consumer accounts used primarily for personal, family, or household purposes, we will investigate your complaint and correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. If you are a new customer and your complaint involves an electronic funds transfer occurring within 30 days after the FIRST deposit is made to your account, we will credit your account if it takes more than 20 business days to investigate and correct any error. For other accounts, we investigate and if we find we've made an error, we credit your account at the conclusion of our investigation.



KATHY GOLD ROMANCE IN YOUR LIFE Statement Period: January 13 through February 9, 2004 Account Number: 21475-06858

☐ Account Activity Continued

Date Posted	Description	Reference #	Debits	Credits	Daily Balance
01/27	Stop Payment Orders Fee		\$ 20.00		\$538.32
01/28	Check # 1035		\$ 7.00		\$518.32
02/05	Check # 1036		\$ 480.00		\$511.32
02/09	Monthly Service Charge		\$ 12.00		\$31.32 \$19.32

☐ Bank of America: In Balance

To assist you in reconciling your account, we have provided the following summary information. A reconciliation worksheet is printed on the reverse of this page.

•	Your ending balance from this statement \$19.32	
•	Subtract other account fees from your checkbook register	
•	Subtract the monthly service charge from your checkbook register	

Page 2 of 2

FOR YOUR CHECKING ACCOUNT ONLY THIS WORKSHEET IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKBOOK

STEP 1 List all deposits and other credits that do not appear on this statement.

STEP 2 List outstanding checks, withdrawals and other debits that do not appear on this statement.

			a can all			
				L. Hard Endonus		
<u> </u>						
otal	\$		T	otal	\$	
		This	Stateme	nt's Ending Balan	ice \$	
Add Deposits/Ot	ther Credits Not Yet Cre	dited on T	his Staten	nent (Total Step 1)	+ \$	
				SUBTOTAL	= \$	

Subtract Checks/Other Debits Not Listed on This Statement (Total Step 2) - \$

YOUR CURRENT CHECKBOOK BALANCE = \$

IMPORTANT DEPOSIT ACCOUNT INFORMATION

IF YOU HAVE ELECTRONIC TRANSFERS TO OR FROM YOUR ACCOUNT, THESE TERMS MAY APPLY:

<u>Electronic Transfers</u> — If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at the telephone number on the first page of this statement to find out if the deposit has been made.

In Case of Errors or Questions About Your Electronic Fund Transfers — You may write or telephone us at the address or phone number on the first page of this statement.

If you think your statement or transaction record is wrong or you need more information about a transfer on the statement or record, contact us as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number
- 2. Describe the error or transfer you are unsure about. Explain as clearly as you can why you believe there is an error or why you need more information.
- 3 Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family, or household purposes, we will investigate your complaint and correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. If you are a new customer and your complaint involves an electronic funds transfer occurring within 30 days after the FIRST deposit is made to your account, we will credit your account if it takes more than 20 business days to investigate and correct any error. For other accounts, we investigate and if we find we've made an error, we credit your account at the conclusion of our investigation.

Dollars Security Features Included.
Details on Back.

יים 20000000 יים מו

ROMANCE IN YOUR LIFE WWW.ROMANCEINYOURLIFE.COM	1036
11054 VENTURA BLVD., #203 STUDIO CITY, CA 91604 Date 2104	<u>16–66</u> 1220
Pay to the order of Rubin \$	48000
Four Hundred Eighty & for	Dollars Security Features Included. Details on Back
Bank of America. Topanga Canyon-Ventura 5440 Topanga Caryon Blvd Woodland His CA 818.994.8200 For Leselsit refund	<u>~~</u>
"OO1036" +:122000661: 21475"O&&/58" ""OO	000 180001
ROMANCE IN YOUR LIFE WWW.ROMANCEINYOURLIFE.COM	1035
11054 VENTURA BLVD., #203 STUDIO CITY, CA 91604 Date 1 22 104	16-66 1220
Pay to the Board of Equalination \$	700

"OO1035" +::122000661: 21475"O6858"

Seven + 00

Bank of America.
Topanga Canyon-Ventura
5440 Topanga Canyon Biwd
Woodland Hills CA
818.994.8200

For Sales Tart

02/05/04 LAJCA 122000661 63 E4775 S38 00012791100 5250 176334 0400479340 02042004 %DSAccount CY= BI LA PROCESSED 002 22717244 BK= Co ▶1210003584 S E3677 S75 SF,CA 4010 01/28/04 1436080000 CA40 20117 01/23/04



Get the Alaska Airlines Visa® Business Card...we'll take you there

Now your hard work can pay off with Mileage Plan Miles good for award travel to destinations all over the world. Each time you put gas in the company car, purchase airline tickets, buy office supplies or entertain a client, you could be earning miles and getting closer to getting away. Apply for your card and start earning miles fast...

- 5,000 Bonus Miles after your first purchase
- 1,000 Bonus Miles for each anniversary you celebrate with the card
- 1 mile for every dollar spent in net purchases²
- Double Miles for purchases of Alaska Airlines or Horizon Air tickets, air cargo shipments and Vacation packages²
- A \$99 Companion Certificate each year³
- Award travel to over 600 worldwide destinations on Alaska Airlines or any of its ten airline partners
- · Choose either Company or Individual Level Plans

0% Introductory APR on new purchases and balance transfers

Much more than an ordinary travel rewards card, the Alaska Airlines Visa Business Card comes with a 0% introductory APR¹ for 6 months and a complete package of benefits and services designed to help you manage your business:

• Ability to set individual employee spending limits

• Travel insurance up to \$500,0004

Up to 60% off standard hotel rates with the Visa Hotel Savings program⁴

• Free online banking service that helps you track your business expenses and manage your account online - 24 hours a day, 7 days a week at www.bankofamerica.com⁵



Visit www.bankofamerica.com/alaskabusinesscard, call 1.800.360.5080, or stop by your nearest banking center.

APPLY FOR THE ALASKA AIRLINES VISA BUSINESS CARD TODAY

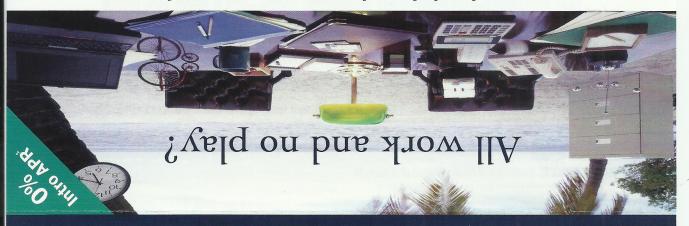
APPLY TODAY





- . Earn award travel fast
- · Easily track business expenses
 - first purchase
- . $\tilde{\mathcal{S}},000$ Bonus Miles after your

Get the Alaska Airlines Visa Business Card



Apply today for the Alaska Airlines Visa Business Card...



Log on to

www.bankofamerica.com/alaskabusinesscard



Call us at 1.800.360.5080



Visit your nearest banking center

Bank of America, N.A. (USA) © 2004 Bank of America Corporation.

Printed on recycled paper.

Bank of America Higher Standards

Bank of America P.O. Box 2518 Houston, TX 77252-2518





Making banking better.

95-16-2481NSB 09-2003

Bank of America's Online Banking service is the most convenient way to take control of your finances. Use it to:

- Check account balances
- View specific transactions
- Transfer funds
- Pay bills from your checking account

Best of all, enroll today and it's free!*

Get started now at: www.bankofamerica.com

*In Oregon, customer is responsible for initial purchase and installation of Quicker® software.



Bank of America P.O. Box 2518 Houston, TX 77252-2518

Bank of America



Enroll in **Online Banking** and spend this time looking through a window with a much better view.

Making banking better.

95-16-2481NSB 09-2003

Bank of America's Online Banking service is the most convenient way to take control of your finances. Use it to:

- Check account balances
- View specific transactions
- Transfer funds
- Pay bills from your checking account

Best of all, enroll today and it's free!*

Get started now at: www.bankofamerica.com

*in Oregon, customer is responsible for initial purchase and installation of Quicken® software.





2147 P E 0-2

KATHY GOLD ROMANCE IN YOUR LIFE 11054 VENTURA BLVD #203 STUDIO CITY CA 91604-3546

Our free Online Banking service allows you to check account balances, transfer funds, pay bills and more. Enroll at www.bankofamerica.com.

Your Bank of America Business Checking Statement

Statement Period: February 10 through March 12, 2004

Account Number: 21475-06858

At Your Service Call: 818.994.8200

Online: www.bankofamerica.com

Written Inquiries
Bank of America
Topanga Canyon-Ventura
PO Box 37176
San Francisco, CA 94137-0001

Customer since 2002 Bank of America appreciates your business and we enjoy serving you.

□ Summary of Your Business Checking Account

Beginning Balance on 02/10/04	\$19.32
Total Checks, Withdrawals, Transfers, Account Fees	- 3.95
Service Charge	- 12.00
Ending Balance	\$3.37

Number of 24 Hour Customer Service Calls
Self-Service 0
Assisted 0

☐ Important Information About Your Account

A monthly service charge was applied to your account because your balance was below the minimum balance of \$4,000 and the average balance of \$8,000. You can avoid this charge by linking other Bank of America savings plans and meeting the \$7,500 minimum combined balance or \$15,000 average combined balance requirements.

□ Account Activity

Date Posted	Description	Reference #	Debits	Credits	Daily Balance
02/23	Check Card Purchase on 02/19 (Card #254705593), Godaddy Com 480-505-885 480-5058855 AZ Ref				
	#24717054051130511994810		\$ 3.95		\$15.37
03/12	Monthly Service Charge		\$ 12.00		
					\$3.37

☐ Bank of America: In Balance

To assist you in reconciling your account, we have provided the following summary information. A reconciliation worksheet is printed on the reverse of this page.

•	Your ending balance from this statement	\$3.37
_	California Ala manatala samina alama farma ana alama da samina da	40.00

Continued on next page 0203585.001.T10

California

Page 1 of 2



FOR YOUR CHECKING ACCOUNT ONLY

SUBTOTAL = \$

IMPORTANT DEPOSIT ACCOUNT INFORMATION

Electronic Transfers — If you have arranged to have direct deposits made to your account at least once every 60 days



KATHY GOLD ROMANCE IN YOUR LIFE Statement Period: February 10 through March 12, 2004

Account Number: 21475-06858

☐ FACTS - FDIC Insured Account Disclosure Information

The following changes will take effect May 4, 2004. Insufficient funds item fee (daily maximum of 5 items): If you have had 2 or fewer days with an insufficient funds occurrence during the preceding 12-month period - \$16 per item; 3 but no more than 5 days with an insufficient funds occurrence during the preceding 12-month period - \$30 per item; 6 or more days with an insufficient funds occurrence during the preceding 12-month period - \$33 per item. (You can avoid this fee by taking advantage of one of our overdraft protection plans.) Overdraft protection transfer fee from your savings account - \$10 per transfer. Please call if you have any questions about these changes or our overdraft protection plans.

FOR YOUR CHECKING ACCOUNT ONLY THIS WORKSHEET IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKBOOK

STEP 1 List all deposits and other credits that do not

Date

Amount

Control from the season of the

STEP 2 List outstanding checks, withdrawals and other debits that do not appear on this statement.

This Statement's Ending Balance \$

Add Deposits/Other Credits Not Yet Credited on This Statement (Total Step 1) + \$

SUBTOTAL = S

Subtract Checks/Other Debits Not Listed on This Statement (Total Step 2) = \$

YOUR CURRENT CHECKBOOK BALANCE = \$

IMPORTANT DEPOSIT ACCOUNT INFORMATION

IF YOU HAVE ELECTRONIC TRANSFERS TO OR FROM YOUR ACCOUNT THESE TERMS MAY ADDI V.

Electronic Transfers — If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at the telephone number on the first page of this statement to find out if the deposit has been made.

In Case of Errors or Questions About Your Electronic Fund Transfers — You may write or telephone us at the address or phone number on the first page of this statement.

If you think your statement or transaction record is wrong or you need more information about a transfer on the statement or record, contact us as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number
- 2. Describe the error or transfer you are unsure about. Explain as clearly as you can why you believe there is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family, or household purposes, we will investigate your complaint and correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. If you are a new customer and your complaint involves an electronic funds transfer occurring within 30 days after the FIRST deposit is made to your account, we will credit your account if it takes more than 20 business days to investigate and correct any error. For other accounts, we investigate and if we find we've made an error, we credit your account at the conclusion of our investigation.

Bank of America _____

Bank of America P.O. Box 2518 Houston, TX 77252-2518

> PRESORTED FIRST CLASS



Making banking better.

95-16-2481NSB 09-2003

Bank of America's Online Banking service is the most convenient way to take control of

Check account balances

your finances. Use it to:

- View specific transactions
- Transfer funds
- Pay bills from your checking account

Best of all, enroll today and it's free!*

Get started now at: www.bankofamerica.com

*In Oregon, customer is responsible for initial purchase and installation of Quicken® software.



Bank of America _____

Bank of America P.O. Box 2518 Houston, TX 77252-2518

Enroll in **Online Banking** and spend this time looking through a window with a much better view.



Making banking better.

95-16-2481NSB 09-2003

Bank of America's Online Banking service is the most convenient way to take control of your finances. Use it to:

- Check account balances
- View specific transactions
- Transfer funds
- Pay bills from your checking account

Best of all, enroll today and it's free!*

Get started now at: www.bankofamerica.com

*In Oregon, customer is responsible for initial purchase and installation of Quicken $^{\rm o}$ software.





2147 P E 0-2

Halama Hallanda da da Hallanda da Hallanda

KATHY GOLD ROMANCE IN YOUR LIFE 11054 VENTURA BLVD #203 STUDIO CITY CA 91604-3546

Our free Online Banking service allows you to check account balances, transfer funds, pay bills and more. Enroll at www.bankofamerica.com.

Your Bank of America Business Checking Statement

Statement Period: March 13 through April 13, 2004

Account Number: 21475-06858

At Your Service Call: 818.994.8200 Online: www.bankofamerica.com

Written Inquiries
Bank of America
Topanga Canyon-Ventura
PO Box 37176
San Francisco, CA 94137-0001

Customer since 2002
Bank of America appreciates your business and we enjoy serving you.

☐ Summary of Your Business Checking Account

Beginning Balance on 03/13/04	\$3.37
Total Deposits and Credits	+ 95.00
Total Checks, Withdrawals, Transfers, Account Fees	- 77.20
Service Charge	- 12.00
Ending Balance	\$9.17

Number of 24 Hour Customer Service Calls
Self-Service 0
Assisted 0

☐ Important Information About Your Account

A monthly service charge was applied to your account because your balance was below the minimum balance of \$4,000 and the average balance of \$8,000. You can avoid this charge by linking other Bank of America savings plans and meeting the \$7,500 minimum combined balance or \$15,000 average combined balance requirements.



FOR YOUR CHECKING ACCOUNT ONLY THIS WORKSHEET IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKBOOK

STEP 1 List all deposits and other credits that do not appear on this statement.

	this statement.
Date	Amount
64.03 (64 H	up A character. Sa Attend out in the continuous
· numeron	na www.sound
	elistical sensitiv
Total	\$

STEP 2 List outstanding checks, withdrawals and other debits that do not appear on this statement.

debits that do not appear on this statement.				
Check #	Amount			
	Maria Paris Paris			
	AT PERSONAL SOLD STATE OF THE SECOND STATE OF			
	THAT THE PARTY OF			
	tran (the also yet at the oten to			
	Li Betammy of Your Eugenera			
	affloyD bits steamer. Testo"			
	allegation (5%), and detailed teams			
Total	\$			

This Statement's Ending Balance \$

Add Deposits/Other Credits Not Yet Credited on This Statement (Total Step 1) + \$

SUBTOTAL = \$

Subtract Checks/Other Debits Not Listed on This Statement (Total Step 2) - \$

YOUR CURRENT CHECKBOOK BALANCE = \$

IMPORTANT DEPOSIT ACCOUNT INFORMATION

IF YOU HAVE ELECTRONIC TRANSFERS TO OR FROM YOUR ACCOUNT, THESE TERMS MAY APPLY:

Electronic Transfers — If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at the telephone number on the first page of this statement to find out if the deposit has been made.

In Case of Errors or Questions About Your Electronic Fund Transfers — You may write or telephone us at the address or phone number on the first page of this statement.

If you think your statement or transaction record is wrong or you need more information about a transfer on the statement or record, contact us as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1 Tell us your name and account number

- 2. Describe the error or transfer you are unsure about. Explain as clearly as you can why you believe there is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family, or household purposes, we will investigate your complaint and correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. If you are a new customer and your complaint involves an electronic funds transfer occurring within 30 days after the FIRST deposit is made to your account, we will credit your account if it takes more than 20 business days to investigate and correct any error. For other accounts, we investigate and if we find we've made an error, we credit your account at the conclusion of our investigation.



KATHY GOLD ROMANCE IN YOUR LIFE Statement Period: March 13 through April 13, 2004

Account Number: 21475-06858

☐ Bank of America News

Great news! We've extended our cutoff time on deposits and payments until the end of business day at most CA banking centers. This applies Mon-Fri excluding holidays. For banking centers open until 7pm, the cutoff time is now 6pm. Check with your local banking center for more information. As a reminder, some deposits may be subject to holds.

If you, or someone you know, sends money to Mexico, sign up for the SafeSend Transfer Card today. You can transfer money 24/7. The money gets there in less than 6 minutes. Your family can access their funds at a RED/PLUS ATM or use the card for purchases wherever VISA is accepted. To sign up, call 1-866-723-3736 or visit your neighborhood Bank of America.

Watch the Bank of America Colonial, May 20-23, on USA and CBS, when defending champion, Kenny Perry, will compete for the \$5.3 million purse and try to become the only champion other than Ben Hogan to win back-to-back titles at the Colonial. You can also purchase your tickets online at bankofamericacolonial.pgatour.com.

EARN AWARD TRAVEL FAST - CALL 1.800.360.5080; -Earn Mileage Plan Miles for purchases your business makes, -5,000 bonus miles after your first purchase, -Low intro APR on purchases and balance transfers for 6 months. APPLY FOR THE ALASKA AIRLINES VISA(R) BUSINESS CARD TODAY.

☐ Account Activity

Date Posted	Description	Reference #	Debits	Credits	Daily Balance
03/19	Deposit			\$ 20.00	800.07
03/22	Check Card Purchase on 03/19 (Card #254705593), Go Daddy Software Inc 480-505-8855 AZ Ref				\$23.37
	#24266964081980086825255		\$ 3.95		\$19.42
03/23	Check Card Purchase on 03/22 (Card #254705593), Google *adwords 650-330-0100 CA Ref #24692164082000869693380	Allerania International International	\$ 8.16		
03/26	Check Card Purchase on 03/25 (Card #254705593), Google *adwords 650-330-0100 CA Ref #24692164085000080427961		\$ 33.09		\$11.26
03/29	Deposit Insufficient Funds Fee		\$ 32.00	\$ 50.00	- \$21.83
04/05	Deposit		4 02.00	\$ 25.00	- \$3.83
			0.40.00	\$ 25.00	\$21.17
04/13	Monthly Service Charge		\$ 12.00		\$9.17

☐ Bank of America: In Balance

To assist you in reconciling your account, we have provided the following summary information. A reconciliation worksheet is printed on the reverse of this page.

•	Your ending balance from this statement\$9	.17
•	Subtract insufficient funds fees from your checkbook register	.00
	Subtract the monthly service charge from your checkbook register	2.00

FOR YOUR CHECKING ACCOUNT ONLY THIS WORKSHEET IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKBOOK

STEP 1 List all deposits and other credits that do not appear on this statement.

Date	Amount	
•		
	are a postación la estación de la resi	
	Deale Hall	
	alloes 2	
Total	\$	

STEP 2 List outstanding checks, withdrawals and other debits that do not appear on this statement.

Check #	Amount
With the state of	
	man of Swigering a ASPV to Stock
	supplier and the analysis of the supplier
	The Table (State of the Control of t
	man a street was apply to the A consist of a state ballon.
	WANDA MURIOR ES
	Posteri Description
	Sang Pence
Total	\$ Secretaria de la Company de

This Statement's Ending Balance \$

Add Deposits/Other Credits Not Yet Credited on This Statement (Total Step 1) + \$

SUBTOTAL = \$

Subtract Checks/Other Debits Not Listed on This Statement (Total Step 2) - \$

YOUR CURRENT CHECKBOOK BALANCE = \$

IMPORTANT DEPOSIT ACCOUNT INFORMATION

IF YOU HAVE ELECTRONIC TRANSFERS TO OR FROM YOUR ACCOUNT, THESE TERMS MAY APPLY:

Electronic Transfers — If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at the telephone number on the first page of this statement to find out if the deposit has been made.

In Case of Errors or Questions About Your Electronic Fund Transfers — You may write or telephone us at the address or phone number on the first page of this statement.

If you think your statement or transaction record is wrong or you need more information about a transfer on the statement or record, contact us as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number
- 2. Describe the error or transfer you are unsure about. Explain as clearly as you can why you believe there is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error

For consumer accounts used primarily for personal, family, or household purposes, we will investigate your complaint and correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. If you are a new customer and your complaint involves an electronic funds transfer occurring within 30 days after the FIRST deposit is made to your account, we will credit your account if it takes more than 20 business days to investigate and correct any error. For other accounts, we investigate and if we find we've made an error, we credit your account at the conclusion of our investigation.









miles and getting closer to getting away. Apply for your card and start earning miles fast... you put gas in the company car, purchase airline tickets, buy office supplies or entertain a client, you could be earning Now your hard work can pay off with Mileage Plan Miles good for award travel to destinations all over the world. Each time

- A \$99 Companion Certificate each year?
- on Alaska Airlines or any of its ten airline partners · Award travel to over 600 worldwide destinations
- · Choose either Company or Individual Level Plans
- 0% Introductory APR' on new purchases and balance transfers

Ability to set individual employee spending limits

Much more than an ordinary travel rewards card, the Alaska Airlines Visa Business Card

and services designed to help you manage your business: comes with a 0% introductory APR1 for 6 months and a complete package of benefits

Up to 60% off standard hotel rates with the Visa Hotel Savings program*

your account online - 24 hours a day, 7 days a week at www.bankofamerica.com⁵ Free online banking service that helps you track your business expenses and manage



Travel insurance up to \$500,000*

tickets, air cargo shipments and Vacation packages² Double Miles for purchases of Alaska Airlines or Horizon Air

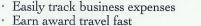
• 1,000 Bonus Miles for each anniversary you celebrate

• 1 mile for every dollar spent in net purchases2

• 5,000 Bonus Miles after your first purchase

with the card

banking center. call 1.800.360.5080, or stop by your nearest Visit www.bankotamerica.com/alaskabusinesscard,



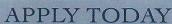
- 5,000 Bonus Miles after your first purchase



Get the Alaska Airlines Visa® Business Card



· Easily track business expenses





0802.008.008.1 ta su llaD

Visit your nearest banking center

os no gon to

All the fields that the control between the control between the control burders and Belance Plansker and the control burders are a control burders and a control burders are a control burders are a control burders and a control burders are a control burders and a control burders and a control burders are a control burders are a control burders are a control burders and a control burders are a contr

www.bankofamerica.com/alaskabusinesscard

Apply today for the Alaska Airlines Visa Business Card...

All work and no play?

Bank of America, N.A. (USA)

© 2004 Bank of America Corporation. 90-47-0206 TEM

Recommend our checking accounts today.

Fill out this form and pass it on, and you and your friend can each get a \$25 Visa® Gift Card.*

At Bank of America, we offer more than an ordinary checking account. You get an account that fits your lifestyle and financial situation, with many other advantages:

- Free, unlimited Online Banking with Bill Pay service.1
- Free Visa® Business Check Card with Total Security Protection™.²
- Free access to your money with America's largest network of bank-owned ATMs.
- Free personal checking with direct deposit and no minimum balance requirement with MyAccess Checking®.
- Access to a full range of business solutions including payroll services, Merchant Services card processing solutions, SBA loans, lines of credit and more.³

It's easy. Just fill this out and pass it on.

 Refer us to a friend or family member and when he or she opens a new small business or personal checking account, you will each receive a \$25 Bank of America Visa® Gift Card.*

There's no limit to the referrals you can make.*

• Once your friend becomes a customer, he or she can begin to refer friends and receive additional Gift Cards.

☐ Yes, I'd like you to take good care of my friend, as you've taken good care of me.

To ensure you and your friend each receive a \$25 Bank of America Visa® Gift Card, please complete this required information.

Referring Customer's Name:

Referring Customer's Address: Street City State Zip

Referring Customer's Home Telephone Number (required):

Then, ask your friend to bring this referral brochure into any neighborhood Bank of America and open a small business or personal checking account before May 31, 2004.

Special bonus offer for new customers*

As a new customer, if you open a new savings account when you open your new checking account, you will receive an additional \$10 — for a total gift certificate value of \$35.

*Offer expires on 5/31/2004 and is available at any Bank of America banking center. This brochure must be presented at the time the account is opened. To receive these offers, your friend or family member must not be a current checking or savings customer and must open a new small business or personal checking or savings account. When only a checking account is opened, you and your friend will each receive a \$25 Visa® Gift Card within 30 days of account opening. If a savings account is opened in addition to checking, a Gift Card totaling \$35 will be sent to the new customer within 30 days of accounts' opening. The \$10 savings account bonus is only available to the new customer. Gift Cards are issued by Bank of America, N.A. (USA) under a license by Visa U.S.A. Inc. Not available with any other offer, Limit 1 Gift Card incentive per new account opened, Checking/Savings offer does not apply to second checking or savings accounts. CampusEdge™ Checking for students is not eligible for this offer. New IRAs are not eligible for this offer. Fees may apply depending on how and when your $\operatorname{\sf Gift}$ $\operatorname{\sf Card}$ is used. Please see terms and conditions on Gift Card carrier for complete details. Any applicable taxes are the responsibility of the account holder. The minimum balance required to open a Bank of America personal checking account and receive the checking incentive is \$250. The minimum balance to open a savings account varies. Talk to an associate or see the Personal Schedule of Fees brochure for details. The minimum balance to open a business checking account and receive the Gift Card incentive is \$500. The minimum balance required to open a business savings account is \$500. In the event that the standard account minimum opening balance for the business savings account is greater than \$500, the standard $% \left(1\right) =\left(1\right) \left(1\right)$ account minimum opening balance applies. For interest-bearing checking accounts, the Annual Percentage Yield is .10% for any account balance. This yield is accurate as of 01/23/04. The rate may change after the account is opened. Fees could reduce earnings on the account.

⁴Internet access required. Oregon customers are responsible for purchasing Quicken® software. Quicken is a registered trademark of Intuit, Inc.

The Bank of America Business Check Card may only be available to sole proprietors in Oregon, Washington and Idaho. Please consult a Bank of America associate for further information.

³Credit subject to approval. Normal credit standards apply.

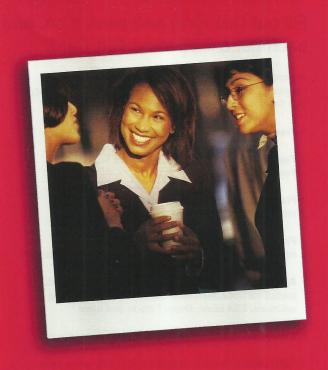
Redemption Process for Bank of America Associates:

Offer Code: RFRIB Contact OneCall:

(option 3, 3) to redeem customer incentive.

www.bankofamerica.com





Recommend us to a friend, and you each can get a \$25 Visa® Gift Card.*

